

## **MS-10 : ORGANISATIONAL DESIGN, DEVELOPMENT AND CHANGE**

<b>BLOCK</b>	<b>UNIT NOs.</b>	<b>UNIT TITLE</b>
<b>I</b>		<b>UNDERSTANDING ORGANISATIONS</b>
	1	Approaches to Understanding Organisations
	2	Factors Affecting Organisation Structures
<b>II</b>		<b>ORGANISATIONAL DESIGN</b>
	3	Typology of Organisation Structures
	4	Some Basic Organisation Design and Restructuring Strategies
<b>III</b>		<b>APPROACHES TO WORK DESIGN</b>
	5	Organising and Analysing Work
	6	Job Design
	7	Emerging Issues of Work Organisation and Quality of Working Life
<b>IV</b>		<b>ORGANISATIONAL ANALYSIS</b>
	8	Organisational Diagnosis: Tools and Techniques
	9	Questionnaire as a Diagnostic Tool
	10	Interview as a Diagnostic Tool
	11	Workshops, Task-forces and other Methods
<b>V</b>		<b>ORGANISATIONAL DEVELOPMENT AND CHANGE</b>
	12	Organisational Development (OD)
	13	Alternative Interventions
	14	Process of Change
	15	Change Agents: Roles and Competencies
	16	Institution Building