



**Government of India  
Ministry Of Water Resources**

**GENERAL GUIDELINES  
FOR  
WATER AUDIT & WATER CONSERVATION**



**CENTRAL WATER COMMISSION  
EVALUATION OF WATER UTILISATION DIRECTORATE**

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## FOREWARD

Water is a precious natural national resource with almost fixed quantum of availability. With continuous growth in country's population, per capita availability of utilizable water is going down, whereas with ever-rising standard of living of people, all around rapid industrialization and urbanization, demand of fresh water is going up continuously. Unabated discharge of industrial effluents into water bodies is further aggravating the situation of scarcity of water of acceptable quality. In spite of the fact that fresh water is rapidly becoming scarce it is continued to be used wastefully.

Declaring water conservation a national mission, in June 2003, the Prime Minister of India, appealed to all countrymen to collectively address the problem of alarmingly progressive water shortage, by conserving every drop of water and suggested for conducting water audit for all sectors of water use.

At the global level, about 60-70 percent of total annual water consumption is in irrigation sector. In India water use for irrigation is about 83 percent of current level of total water utilization. Thus apparently there is ample scope of water saving in irrigation sector.

Central Water Commission has been carrying out performance evaluation studies of irrigation projects since 8<sup>th</sup> plan period and has now taken up initiatives for promoting the concept of benchmarking of irrigation projects in States and Union Territories since 2002 for undertaking comparative performance assessment of irrigation projects across the country and replication of performance of efficient irrigation projects among under performing projects for increasing the overall efficiency in irrigation sector.

Water audit is an effective management tool for minimizing losses, optimizing various uses and thus enabling considerable conservation of water not in irrigation sector alone but in other sectors of water use such as domestic, power and industrial as well.

I hope "General Guidelines for Water Audit & Water Conservation" brought out by the Central Water Commission, Ministry of Water Resources will serve as a useful reference for undertaking water saving measures in all sectors of water use and facilitate State Governments to formulate their own region-specific, project-specific, system-specific or service-specific guidelines.

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# **CHAPTER - I**

# **WATER AUDIT**



# CHAPTER - I

## WATER AUDIT

### 1.0 INTRODUCTION

Availability of natural resources, particularly land and water, for people of India is inequitable at global level. Presently, with 2.4 per cent of land and 4 per cent of water resources, India has to support 16 per cent of world's population and 15 per cent of livestock.

India gets an average precipitation of 4000 billion cubic meters (BCM) per annum. Precipitation is highly unevenly distributed with respect to time and space, over the country. As much as 75% of total average annual precipitation occurs in 4 months of monsoon period. Even during the monsoon months, about 50% of total annual rainfall takes place only in 15 days and in less than 100 hrs. As far as spatial unevenness is concerned, the average rainfall in Meghalaya is 10900 mm, whereas, in Rajasthan it is as low as 100 mm against the national average annual rainfall of 1100 mm. On the other hand demand for fresh water is increasing with every passing day. It is not only due to rapid population growth alone, but also on account of many other factors such as rise in per capita water demand arising out of continuous upward movement of living standards, increased reliance on irrigated agriculture, massive urbanization and industrialization etc.

As per the present indication, population of the country may stabilize by the year 2050 at around 1.6 billions. The available utilizable water resource of the country is considered insufficient to meet all future needs. Under such a situation, in order to face the challenge of water deficit, apart from accelerating pace of development of available utilizable water resources, all out efforts, on the part of people from every walk of life, would need to be made to conserve every drop of water and improve efficiency in all areas of water use.

With a view to improving performance of irrigation projects and to increase productivity per drop of water, "Performance Evaluation Studies of Irrigation Projects" have been taken up in the country since the seventies. Central Water Commission started such exercise since the 8<sup>th</sup> plan period. So far (till the end of Ninth Five Year Plan) performance evaluation studies of 110 major and medium irrigation projects from various regions / states of the country have been successfully accomplished by the Central Water Commission (CWC), State Governments, Central Board of Irrigation and Power (CBIP) and Ministry of Water Resources (MOWR), Govt. of India. Ten irrigation projects have been identified for undertaking post project evaluation studies in the tenth five year plan by Central Water Commission. Besides performance evaluation of irrigation projects, benchmarking of irrigation systems has also been taken up since 2002. Benchmarking may provide an effective

tool for measurement of relative performance of irrigation projects and suggest ameliorative measures for performance improvement.

Though water audit is not a new concept, yet, no guidelines or BIS Code for water audit is available in the country. Keeping this in view, Central Water Commission has taken a lead role to bring out "General Guidelines for Water Audit". To consider the views and opinions of various stakeholders across the country covering Central Government, State Governments, PSUs, NGOs etc., a national level workshop was organized on 30.01.2004 at New Delhi. Summary of the recommendations of the workshop are given in **Annex-A**.

The "General Guidelines for Water Audit" have been prepared as conceptual guidelines to cover broadly three main sectors of water use viz. irrigation, domestic and industrial. The aims and objectives of these guidelines are to introduce, standardize and popularize the water audit system for conservation of water in all sectors of water use and improve the water use efficiency.

As hydro-dynamics and hydrology are stochastic in nature depending on various surprises, intrinsically each and every project or water management system is unique in character. Departments, Public Sector Undertakings (PSUs), Agencies and other such organizations of Central and State Governments, Non-Governmental Organisations (NGOs) working for sustainable development of water resources, may formulate comprehensive guidelines considering state-specific, region-specific and project-specific needs, based on these conceptual guidelines and keeping in view local/regional perspectives and aspirations.

## **1.1 Water Audit**

Water audit determines the amount of water lost from a distribution system due to leakage and other reasons such as theft, unauthorized or illegal withdrawals from the systems and the cost of such losses to the utility. Comprehensive water audit gives a detailed profile of the distribution system and water users, thereby facilitating easier and effective management of the resources with improved reliability. It helps in correct diagnosis of the problems faced in order to suggest optimum solutions. It is also an effective tool for realistic understanding and assessment of the present performance level and efficiency of the service and the adaptability of the system for future expansion & rectification of faults during modernization.

Elements of water audit include a record of the amount of water produced (total water supply), water delivered to metered users, water delivered to unmetered users, water loss and suggested measures to address water loss (through leakages and other unaccounted for water losses).

### **1.1.1 Benefits of Water Audit**

Water audit improves the knowledge and documentation of the distribution system, problem and risk areas and a better understanding of what is happening to the water after it leaves the source point. Leak detection programs help in minimizing leakages and tackling small problems before they become major ones. These programs lead to (a) reduced water losses, (b) improved financial performance, (c) improved reliability of supply system, (d) enhanced knowledge of the distribution system, (e) efficient use of existing supplies, (f) better safeguard to public health and property, (g) improved public relations, (h) reduced legal liability, and (i) reduced disruption, thereby improving level of service to customers.

## **2.0 STEPS OF WATER AUDIT**

### **2.1 Water Supply and Usage Study**

Water audit comprises of preparation of layout of water sources, distribution network, service/delivery points to water users and return flow of waste or excess water. The layout should include locations and capacities of flow measurement devices installed at key points, dimensions of pipes and fittings in the water supply system, locations and particulars of flow control devices and history sheets of all measuring and control devices including pipes and fittings.

A study of the availability of water sources and past consumption patterns for various sectors is necessary to understand the present water utilization and projecting future requirement. Data on development of sustainable source of water through rainwater harvesting and effluent recycling should also be taken into consideration.

### **2.2 Process Study**

Flow measurement devices may be installed at all strategic points so that water losses from various components such as raw water source, conveyance system from raw water source to treatment plant, from treatment plant to treated water storage system, treated water storage system to distribution networks, individual users, etc. could be assessed at regular intervals. Such studies will also prove useful for future extension, renovation and modernization of the system.

Water quality of the distribution system needs to be monitored regularly at strategic points to find out the level and nature of contaminants present in the supplied water. Depending on the types of application and degree of purity needed, the treatment system can be designed and developed. The water distribution system, leakage assessment etc. will form an integral part of this study.

### **2.3 System Audit**

The current water usages and systems for water use under various sectors such as irrigation, industry and commerce, hydropower, domestic water supply, thermal power and others need to be studied to check their operational efficiency and level of maintenance. The scope for any modification or up-gradation will depend on the status of existing systems. Measurement methodology from the intake point of the system through various sub-systems to the ultimate user points needs to be verified periodically for its suitability, efficiency and accuracy. Bulk metering should be done at the source for zones, districts etc. and revenue metering for consumers. This will help in identifying the reaches of undue wastewater generation.

### **2.4 Discharge Analysis**

The domestic wastewater, return flows from irrigation, and effluents from the industries need to be studied for conformity to environment standards, possibility of recovery of valuable by-products and the opportunity for recycling of waste water.

### **2.5 Water Audit Report**

Adequate planning and standard procedures are necessary prior to undertaking the water audit of a system. A water audit can be accomplished on the basis of water allotted for a service and water actually utilized for that service. After assessing the loss of water and the efficiency of the system, steps needed for utilization of recoverable water loss may be listed. A cost-benefit study for optimum recovery of water loss may be performed. A water audit report may, invariably, contain:

- (a) amount of water earmarked/made available to the service.
- (b) amount of water utilized, both through metered and unmetered supplies.
- (c) water loss and efficiency of the system along with reasons for such water losses.
- (d) Suggested measures to check water loss and improve efficiency.

An effective water audit report may be purposeful in detection of leak in distribution system, taking timely action for plugging such leaks and thereby reducing conveyance losses of water and improving efficiency of the system. Water audit of the system should be undertaken at regular interval of time, at least on an annual basis.

## **3.0 IRRIGATION**

Irrigation is the major consumer of water accounting for about 83 percent of the current level of total water utilization in the country. It is estimated that with increasing demand from other competing sectors, the availability of water for irrigation sector is likely to

reduce progressively to about 70 percent in future. Irrigated agriculture is therefore, considered a thrust area for achieving maximum conservation in water use. Even a marginal improvement in the efficiency of water use in irrigation sector will result in saving of substantial quantity of water which can be utilized either for extending the irrigated area or for diverting the saving to other sectors of water use.

### 3.1 Water Demand

In irrigation sector, water demand is region specific depending upon the type of soil, cropping pattern/practices, climatic condition, etc. Irrigation water demand also depends upon the type of infrastructure, conveyance system, water application technique etc. Among various methods available for working out irrigation water demand, **Modified Penman Method<sup>ψ</sup>** is considered the most suitable and is recommended for assessing crop water demand.

As a first step, crop evapotranspiration (Et Crop) is assessed. The crop water requirement can then be worked out, in consideration of percolation losses and other requirements like pre-sowing / land preparation, transplantation requirements etc., as applicable. The quantity of water actually used by the plants for their growth is termed as consumptive use. The Net Irrigation Requirement (NIR) is then worked out by deducting effective rainfall from the consumptive water use. The effective rainfall may meet only part of crop water demand. It may be insignificant in arid areas but may be a major portion in humid areas.

### 3.2 Irrigation Efficiencies

#### 3.2.1 Field Application Efficiency (Ef)

On application of water to fields, a part of it gets evaporated, another part goes as losses (run off, percolation loss, etc) and the remaining is used by the crops to meet evapotranspiration needs. Actual quantity of irrigation water required to be released at field head is called Field Irrigation Requirement (FIR). Field application efficiency (Ef) takes into consideration above losses in application of irrigation water and may be defined as ratio of Net Irrigation Requirement (NIR) over Field Irrigation Requirement (FIR) i.e.  $Ef = NIR/FIR$

The field application efficiencies considered for Irrigation Planning for ponded and non-ponded crops are,

- |                      |            |
|----------------------|------------|
| (a) Ponded Crops     | 80% to 85% |
| (b) Non-ponded crops | 65%        |

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<sup>ψ</sup> "A Guide for Estimating Irrigation Water Requirement", July, 1984 of Water Management Division, Ministry of Water Resources, New Delhi

The Field Irrigation Requirement can then be estimated as a ratio of Net Irrigation Requirement and Field Application Efficiency i.e. NIR/Ef

The actual field application efficiency and total application loss can also be worked out by taking measurement of the water released at the field head (Field Irrigation Requirement) and working out Net Irrigation Requirement (NIR) as discussed above.

### 3.2.2 Conveyance Efficiency (Ec)

Conveyance Efficiency may be defined as a ratio of water released at the field head (FIR) to irrigation water needed to be released at the canal head. The quantity of water required to be released at the canal head is termed as Gross Irrigation Requirement (GIR).

Therefore, Conveyance Efficiency (Ec) =FIR/GIR

Depending upon the type of distribution system (lined, unlined, partially lined canal system) the following values for conveyance efficiency are taken for planning.

- |                               |            |
|-------------------------------|------------|
| (a)For fully lined system     | 70% to 75% |
| (b)For partially lined system | 65%        |
| (c)For unlined canal system   | 60%        |

From the above relationship, Gross Irrigation Requirement (GIR) = FIR / Ec

The actual conveyance efficiency and actual conveyance loss can be worked out by taking measurement of the water released at the canal head (Gross Irrigation Requirement) and that at the field head (Field Irrigation Requirement).

### 3.3 Water Audit

As one step ahead of evaluation studies and benchmarking of irrigation projects, water audit is required to be made applicable to all irrigation systems. The measurement of water is essential for calculation of water losses during conveyance in canal and distribution network and also during application in the field. Some of the methods that can be used for measurement of actual quantity of water delivered are (a) Velocity Area Method, (b) Weir Method and (c) Meter Flume Method.

Complete records of water withdrawn from the reservoir or the river system and of water that flows through the various branches, distributaries and other network channels and at outlets as well as water flowing through escapes are needed to be maintained. Simultaneously, record of rainfall, crops sown, area irrigated and depth

of water provided are also required to be maintained. Actual conveyance and field application losses and efficiencies of an irrigation system can be calculated from such records. Various proformae required for water audit in irrigation system (as are in use by Govt. of Maharashtra) are given in **Annex-B**. Further details may be seen in the web site of Govt. of Maharashtra [www.maharashtra.gov.in](http://www.maharashtra.gov.in).

Analysis of the data collected as outlined in the performae will give the actual conveyance and field application efficiencies. These efficiencies are to be compared with the planned / achievable efficiencies to assess the scope for improvement. The corrective measures need to be taken accordingly.

### **3.4 Implementing Agencies**

State Governments should form Water Audit Cells under Monitoring Units in their Water Resources Departments. The Project Authorities will maintain the water account and Monitoring Unit of Irrigation/Water Resources Departments can be given the responsibility of carrying out the water audit. The number of projects to be audited by a Water Audit Cell may depend upon the size of the irrigation projects.

Government of Maharashtra has formed a 'Water Audit cell' to carry out water audit of 1229 projects and issued first report in this regard in March 2005. The report can be seen in the aforesaid web site of Government of Maharashtra.

## **4.0 DOMESTIC**

Domestic water is a basic need for human as well as livestock. The main objective of domestic water supply system is to provide safe and clean water in adequate quantity at reasonable cost. For sustainability, the planning may be required at national level as a whole for policies and subsequently at state or region or at community levels. Lot of waste water is generated specially in urban areas. It is estimated that return flow from urban and rural uses is about 50% of supplies and pollute the very fresh water resources. It is expected that 85 percent of the return flow would go the surface water source and balance 15 percent to ground water source. There are considerable losses in the distribution system on account of leakages due to networks being old and poor maintenance in addition to lack of efforts towards conservation.

### **4.1 Per Capita Water Requirement**

The quantity of water required for domestic purposes depends mainly on habits, social status, climatic conditions and customs of the people. The per capita water requirement in urban areas is more than that in the rural areas. As per yardstick of the Union Ministry of Urban Development & Poverty Alleviation, water requirement for domestic purposes in urban areas is 40 litres per capita per day (lpcd) in case of supply through public stand posts and 70 lpcd in the case of supply through house service connections, where no sewerage system is existing or

contemplated. Where sewerage system is existing or contemplated, water supply would be 135 lpcd in the urban areas. In the case of metropolitan cities having population of more than 1 million, the domestic water supply would be 150 lpcd. Over and above the aforesaid demand, 15% losses may be allowed for determining the quantity of raw water required.

#### **4.2 Transmission Losses**

A study undertaken by the Ministry of Urban Development & Poverty Alleviation through NEERI, Nagpur has revealed that about 30 to 50% of the water produced and supplied in the cities goes as waste through leakages in the distribution system. About 80% of the aforesaid losses are estimated in the household connections due to worn out pipes etc. In view of this, the Ministry of Urban Development & Poverty Alleviation has emphasized the need for control of unaccounted supply of water (non-revenue water) through leak detection programmes for identifying leakages and rectifying the same through suitable replacement of pipelines. A manual containing details of various aspects of O&M of water supply systems has been brought out by the Ministry of Urban Development & Poverty Alleviation recently.

#### **4.3 Water Audit**

In domestic water supply, water audit is considered very important, since treatment of water to bring it to drinking water standard costs a lot of money to the supplier. Water audit helps in determining the amount of water lost from a distribution system due to leakages etc. Water audit compares the amount of water supplied with the amount billed and accounts for the water loss.

##### **4.3.1 Water Measurement**

For the purpose of water audit, bulk metering system should be devised zone-wise, including group-consumer-wise in a system or a sub-system. This will facilitate identification of the reaches where actually the wastage of water is taking place.

One can determine average daily water use by using one of the following two methods.

- (a) Metered Water:** In the case of metered water use, per capita per day consumption is to be obtained by dividing water usage by the number of days in the billing period and also by the number of residents of household.
- (b) Unmetered Water:** If water use is not metered, one must determine water use for each fixture. Flow rates for showers and faucets can be determined by using a container and stop watch to measure the amount of water discharged through the fittings in a minute. Toilet

use per flush can be approximated by the capacity of the flushing tank. After determining the water use of each fixture, one will need to record the number of uses/ the length of time each fixture is used to determine average daily water use. Alternately, legitimate unmetered consumption can be worked out based on average domestic (metered) consumption per capita per day for consumers having similar water use habits plus an allowance for unmetered commercial consumption. A sample proforma for assessing water requirement for residential units is at **Annex-C**.

A worksheet, similar to an accounting spreadsheet, should be developed. Such an exercise makes the computations clear and simple and allows the utility to balance water supplied with water used. For balancing water in and out of the distribution system, the worksheet should list and account for various water usages. Worksheet may have adequate details of the distribution system. A more detailed worksheet will provide better understanding of the water usage and could be a useful tool for the service provider.

Distribution system characteristics vary and hence, each utility will have different challenges in performing the water audit. Each utility will need to decide how it can perform the audit accurately with the least cost. A worksheet should be developed, with a set study period. A study period should be set considering evaluation of the complete water system. Shorter periods might not give a complete picture of the water system, and longer periods can be difficult to manage. One year is recommended because it includes all seasons and gives enough time to eliminate the effect of meter reading lag.

Once the study period has been set and a worksheet has been developed, the audit can be conducted. A set of model forms and instructions may be included that can be used if the utility does not choose to develop one. Records should be compiled and meters should be checked so that usages are recorded accurately. Once usages are computed, the worksheet should then be filled in, and water delivered should be balanced with water used. Unmetered uses should be documented along with the methods to quantify them. An attempt to account for water loss should be made. Based on the findings of the audit, options should be developed to reduce water losses.

While making adjustments to metered amounts, all adjustments and how they were calculated should be properly documented. All records should reflect adjustments and such adjustments should be verifiable. If adjustments are for significant amounts of water then necessary changes in the system should be made to eliminate need for such adjustments in the future. Adjustments could be known from the difference between storage in system at the beginning and that at the end of the study period. Some difficulty might be there in adjusting existing records to fit the study period. When meter-reading periods overlap, some adjustments will be necessary to represent the study period. Some flow

records might have to be pro-rated so that all flow measurements reflect the same period. This should be done carefully to ensure the accuracy of the audit.

A preliminary audit should be undertaken to determine the amount of water loss. If water loss is significant, a more detailed study should be undertaken and accordingly measures should be taken to reduce the loss. A sample proforma for assessing water losses in domestic/industrial units is given as **Annex-D**.

In addition to the above, a more thorough or comprehensive audit would include the following:

- (a) An inventory of meters
- (b) Analysis of water loss and methods to reduce the loss
- (c) Periodic checking for accuracy of meters

Inventory of meters may contain details such as types, sizes, and age of meters in the distribution system. This will help in estimating the accuracy of the meters in a system on wide scale. This can supplement the water usage information and show usage patterns in the distribution system. It will also help any meter replacement program and cross-connection control program. Possible corrective measures include leak detection programs, meter replacement or installation programs, and conservation programs. Factors to be considered for corrective measures may include:

- (a) Where the losses occur
- (b) How much loss is in each problem area
- (c) What possible solutions exist
- (d) Cost of the solutions, and
- (e) Time to implement the solutions

It will be important to verify records and check meter accuracy, as these will affect the accuracy of the audit. Records should be checked carefully to make sure that units are correct, all measurements are included, measurements represent the same time period, and that calculations are correct.

#### **4.4 Water Losses and Follow up**

There are two types of losses, real and apparent losses. Real loss includes water lost through leakages in distribution systems, service connections, and storage tanks (including overflow). Apparent loss includes meter and record inaccuracies and unauthorized water uses such as theft and unauthorized connections. Unauthorized/Unmetered uses can be considered a special type of water loss and they can also represent lost revenue and therefore they should be estimated carefully.

If the unaccounted or unmeasured water loss is beyond permissible limit, it is recommended to prepare a plan within a reasonable time

period outlining steps necessary for further identification and reduction of water losses. Such steps may include initiating or expanding leak detection and repair program or eliminating unmetered accounts. Cost benefit analysis should be conducted to choose the right option. If future annual audits continue to show unmeasured water loss greater than the permissible limit, the plan for reducing water losses should be updated.

Long term follow up should include updating the audit, reducing loss and checking meters. After the first audit, areas where data is lacking should be identified and addressed. Subsequent audits should provide greater accuracy and reduction of water losses.

## **5.0 INDUSTRY**

Growing population and rising standard of living of people are pushing up demand for quality industrial products at phenomenal pace. Thus the industrial requirement for water is increasing day by day. As one of the large users of this precious resource, industry has an important responsibility to practice water audit. Industries can realize many benefits from the practice of water audit. By reducing consumption of water, industries will only effect saving but also protect the environment.

Industrial effluents constitute a major source of polluted water and contain different kinds of toxic pollutants. Treatment of industrial waste water is necessary to lower the concentration of toxic pollutants to permissible limits. With the quality of water becoming poor, availability of fresh water being scarce and statutory environmental regulations becoming more stringent, optimization in use of water calls for a closer monitoring by industrial sector.

### **5.1 Industries in India**

As per Central Statistical Organization (CSO), there are about 32 lakhs industries in India in the year 1998-99, out of which 1,35,551 are registered manufacturing industries. Remaining industries are, in general, service industries like taxi stands, restaurants, hotels, cafes, computer services, training institutes, shops, beauty parlours, tailoring etc. As per the latest inventory of Central Pollution Control Board, there are about 8432 large and medium polluting industries in India. The number of small-scale industries, which are polluting cannot be ascertained due to many reasons. Most of them are located in unplanned areas and in an unsystematic manner. Such industries are located even in residential areas. A large number of them are not even registered.

### **5.2 Wastewater from Industrial Sources**

In pace with the rise in industrial water requirement, wastewater from industries is also going up continuously. Discharge of effluents

from the industries to water bodies pollutes enormously larger quantity of fresh water. Thus apart from taking measures for saving of water in industrial sector, apparently, there is a need for serious efforts to treat industrial effluents before their discharge to water bodies.

### **5.2.1 Estimation of Wastewater Generation**

It is difficult to assess wastewater generation from industries on the basis of average generation of wastewater per product unit, mainly due to large variations in volume of wastewater generation per product unit. However owing to various constraints, present estimation of industrial wastewater is based on average generation of wastewater per unit product.

The volume of wastewater and concentration of various pollutants in industrial discharge vary depending on manufacturing processes and other factors such as housekeeping, reuse, technology, etc. Even for a given manufacturing process, the amount of wastewater generation depends on several factors, for instance:

- (a) House keeping practices;
- (b) Extent of process control;
- (c) Product quality requirements including packaging;
- (d) Management systems & initiatives;

Housekeeping practices refer to simple measures such as arresting leaks from pipes, stopping of unnecessary overflows from the vessels, improving material handling procedures to reduce losses. Poor housekeeping results in significant generation of wastewater. Process control includes setting up of process parameters to optimum levels leading to best possible yields and minimum wastage of water. Product quality requirements refer to commercial specifications, which may vary depending on market. Achieving better quality generally requires additional processing and improved raw materials and thus may generate more wastes. The management systems include entire sequence of raw material processing, technology and production of finished product.

The emphasis on curtailing wastage in handling and improvement in operation processes through better management can lead to minimization of wastes. Since all these factors vary from industry to industry and unit to unit, it is very difficult to precisely estimate the exact volume of wastewater. However, based on experience an average volume per unit product for a particular product can always be assessed.

### **5.2.2 Estimation of Water Pollution Load**

The liquid waste generated by industrial sector can be classified into four categories as presented in the following table.

**Classification of Industrial Discharge  
According to Nature of Pollutants**

Nature of pollutants	Type of industries
Organic pollution	Distillery, Sugar, Tannery, Pulp and Paper, Dairy, Coke-oven, Refinery and Food industry
Dissolved solids	Chemical industry, Fertilizer, Pharmaceutical, Pesticides
Toxic chemicals	Electroplating, Coke-oven, Tannery, Chemical industry, Pesticides, Pharmaceuticals, H-acid, G-acid plants, Dye and Dye intermediates
Cooling water	Thermal Power Plants, Cable, Rolling Mills, PVC and plastic mounting

The total wastewater generated from all major industrial sources is 82446 million litres per day (MLD), which includes 68977 MLD of cooling water from thermal power plants. Out of the remaining 13469 MLD of wastewater, thermal power plants generate another 3242 MLD as boiler blow down water and waste-water from ash disposal. Process water and cooling water constitute 16% and 84% respectively of industrial waste water generation in India. Large & Medium Industries and Small Scale Industries generate 62% and 38% of Industrial Waste water (Process Water) respectively.

The following table shows industrial wastewater (process water) under various categories of industries.

Sl. No.	Category of Industry	Waste Water generation in %age
1.	Thermal Power Plants	24
2.	Pulp and Paper	14
3.	Engineering	32
4.	Textile (Cotton)	13
5.	Steel	8
6.	Others	9

Under small-scale category, the significant polluting industries are electroplating industries. The control of pollution from electroplating industries is not very effective as many of these industries are located in congested residential areas where land is not available for treatment of wastewater.

From pollution point of view, the major pollution in terms of organic load is generated from distilleries followed by paper mills.

Since the distilleries generate highly concentrated wastewater, it is not easy to treat such wastewater. Despite the efforts on treatment of distillery waste, the targeted effluent quality is not achieved. The paper and board mills also generate heavy organic pollution load. A large number of paper mills are in small-scale sector, making it again difficult to manage the effluents, creating heavy pollution in many areas.

The industries generating chemical pollution can be divided into two categories- (a) those which generate high total dissolved solids (TDS) bearing wastes e.g. pharmaceuticals, rayon fibres, chemicals, caustic soda, soap and detergents, smelters' wastes, etc, (b) those which generate toxic wastes e.g. pesticides, smelters' wastes, inorganic chemicals, organic chemicals, steel plants, pharmaceuticals and tanneries' discharges, etc.

### **5.3 Research and Development**

While water audit is a common and accepted practice internationally, it has started drawing the attention in India, recently. Many industrial units have taken up such studies from economic point of view for improvement in efficiency (including improvement in efficiency of water use) and exploring possible areas of cost-savings. With water becoming more and more a valuable resource with every passing year, the need for water audit is bound to get increasing attention. The research efforts in industrial sector for water audit are required with orientation towards the following-

- (a) Appropriation of technology to ensure efficient use of cooling and processed water;
- (b) Development of pollution control mechanism;
- (c) Development of appropriate cost effective technologies for treatment of wastewater for reuse;
- (d) Development of cost effective technologies for recycling of water;

### **6.0 WATER RATE**

Instead of uniform water rate for all sectors of water use, there may be different water rates for different sectors of water use in consideration of priority of water allocation advocated in the National Water Policy. Water rate for domestic water use may be minimum, followed by water rates for irrigation, power and industrial sectors in ascending order. Even under one sector of water use, various slabs of water rate may be decided to effort economy in water use. For instance in the case of domestic water use, a standard rate may be fixed for domestic water consumption as per prescribed norms. In the event of consumption per capita per month being less than the prescribed norms, a concession may be offered as an incentive to the consumers. Similarly, for higher levels of monthly water consumption different enhanced rate slabs may be thought of as is being practiced in energy sector to discourage misuse

of water and effect water saving. Introduction of such a slab system of water rate in irrigation sector, apart from effecting water saving, may be considered as a deterrent for over-watering in head and middle reaches and thus may be helpful in equitable distribution of water between head, middle and tail reaches of an irrigation command. Such an idea may be extended to power and industrial sectors of water use as well. With such an approach of water rate, apart from saving in water use, discharge rate of industrial effluents is also expected to fall. Detailing of slab rate system for water use may be finalized at State level.

At present, water rates do not even cover O&M costs leading to very poor maintenance and low efficiency in water use.

# **CHAPTER - II**

## **WATER CONSERVATION**

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### **WATER CONSERVATION**

#### **1.0 INTRODUCTION**

Rapid industrialisation and urbanization coupled with continuous decline in per capita water availability is putting a lot of pressure on the available water resources in the country. As per report of standing sub-Committee for assessment of availability and requirements of water for diverse uses in the country (August, 2000) the future water requirements for meeting the demands of various sections in the country for the year 2025 and 2050 have been estimated to be 1093 BCM and 1447 BCM respectively. The increasing gap between water availability and demand highlights the need for conservation of water. The National Water Policy 2002 also lays stress on conservation of water. It has been stipulated that efficiency of utilization in all the diverse uses of water should be optimised and an awareness of water as a scarce resources should be fostered.

There is a need for water conservation, not only to restore the fast deteriorating eco-system of the country but also to meet the inevitable emergency of shortage even for drinking and domestic water in near future. The following points are to be pondered upon to plan strategies to meet the crisis:-

1. Water is a finite resource and cannot be replaced/ duplicated.
2. Water resources are theoretically "renewable" through hydrological cycle. However, what is renewable is only the quantity, but pollution, contamination, climate change, temporal and seasonal variations have affected the water quality and reduced the amount of "usable water".
3. Only 2.7% of the water on earth is fresh.
4. As per Ministry of Rural Development, 182 districts (972 blocks) comprising an area of 7,45,914 sq.km have been covered under 'Drought Prone Areas Programme'.
5. About 310 blocks in the country are over-exploited where ground water is withdrawn more than its replenishment from rainfall.
6. The ground water levels have declined by more than 4 meters in 40 districts of 16 states in the country during last decade.
7. Rainfall is highly unevenly distributed over time and space in various parts of the country.
8. About 87.2 Billion Cubic Metre (BCM) of surplus monsoon runoff is available in 20 river basins of the country, out of which 21.4 BCM can be recharged to ground water reservoirs.
9. Increased demand in coastal areas is threatening the fresh water aquifers with seawater intrusion.
10. In inland saline areas, the fresh water is becoming saline due to excessive withdrawal of ground water.
11. Water conservation practices in urban areas can reduce the demand as much as by one third, in addition to minimizing pollution of surface and ground water resources.

12. Watershed programmes tended to concentrate on harvesting rainwater through surface structures. There is a need to look at surface and ground water holistically and prepare a conjunctive use plan.

## **1.1 Action Plan for Water Conservation**

### **1.1.1 Conservation of Surface Water Resources**

A large number of dams have been constructed in the country to store rainwater. At the end of IX Plan, 4050 large dams creating live storage capacity of 213 BCM have been constructed and 475 large projects are on going, which will add another 76 BCM on completion. Projects under consideration will add another 108 BCM of storage.

All efforts have to be made to fully utilize the monsoon runoff and store rainwater at all probable storage sites. In addition to creating new storages it is essential to renovate the existing tanks and water bodies by desilting and repairs. The revival of traditional water storage techniques and structures should also be given due priority.

### **1.1.2 Conservation of Ground Water Resources**

Groundwater is an important component of hydrological cycle. It supports the springs in hilly regions and the river flow of all peninsular rivers during the non-monsoon period. For sustainability of ground water resources it is necessary to arrest the ground water outflows by

- (a) Construction of sub-surface dams
- (b) Watershed management.
- (c) Treatment of upstream areas for development of springs
- (d) Skimming of freshwater outflows in coastal areas and islands.

### **1.1.3 Rainwater Harvesting**

Rainwater harvesting is the technique of collection and storage of rainwater at the surface or in sub-surface aquifers, before it is lost as surface runoff. Ground water augmentation through diversion of rainfall to sub-surface reservoirs, by various artificial recharge techniques, has special relevance in India where due to terrain conditions most of the rain water is lost as flash floods and local streams remain dry for most part of the year. Central Ground Water Board has identified an area of about 4.5 lakhs sq. km in the country, which shows a declining trend in ground water levels and needs urgent attention to meet the growing needs for irrigation, industry and domestic purpose. It is estimated that in these identified areas of water scarcity, about 36.1 BCM of surplus monsoon surface runoff is available which can be fruitfully utilized to augment the ground water resources. A twin strategy of adopting simple artificial recharge techniques in rural areas like Percolation Tanks, Check dams, Recharge Shafts, Dugwell Recharge and Sub-surface dykes and adopting Roof top rainwater harvesting in urban areas, can go a long way in redeeming the worsening situation of shortage of groundwater.

About 2.25 lakhs artificial recharge structures in rural areas and about 37 lakhs Rooftop rainwater harvesting structures in the cities are feasible. The design and viability of various low cost structures have been demonstrated by CGWB by undertaking 174 schemes throughout the country during Ninth Five Year Plan under the Central Sector Scheme "Study of Ground water Recharge". Rainwater harvesting has to be taken up in a big way to solve the crisis of water scarcity.

Uncovered areas, particularly in urban and semi-urban localities, are continuously diminishing due to phenomenal pace of industrialization and urbanization and massive use of concrete all around in the country. This phenomenon is constantly causing reduced scope for percolation of rain waters to the ground during monsoon and thus perpetual reduction in ground water recharge year after year. With a view to offset this loss in recharge of groundwater there is apparent need for making roof rainwater harvesting mandatory, either through legislation or by promulgating ordinance, for every public as well as private new and existing buildings in urban and semi-urban areas within specified time frame. Apart from this, harvesting of surface runoff in open areas, both public and private, may also need to be encouraged.

#### **1.1.4 Protection of Water Quality**

The rapid increase in the density of human population in certain pockets of the country as a result of urbanisation and industrialization is making adverse impact on the quality of both surface and ground water. Demand for water is increasing on one hand and on the other hand the quantity of "utilizable water resources" is decreasing due to human intervention in the form of pollution of fresh water. Thus the protection of existing water resources from pollution is a very vital aspect of water conservation.

#### **1.1.5 Cleaning up of Polluted Rivers, Lakes and Water Bodies**

Rivers, lakes and ponds and other water bodies are the main sources of water on which civilization grows and develops. Water bodies get polluted as a result of human interference and unplanned developmental activities. The main reason for pollution is discharge of untreated domestic and municipal waste and also the industrial waste. The cleaning up of these water bodies is of utmost importance to provide water supply to the population on the one hand and on the other hand to maintain the environment to the desired level. The action points in this regard are as follows:-

1. To control and check the flow of pollution to the rivers, lakes and ponds through appropriate measures/action.
2. Treatment of effluent upto the appropriate standard before discharging into the rivers.
3. Proper maintenance and uninterrupted operation of the sewage treatment plant

4. System of incentive and dis-incentive for discharging pollutants / untreated waste into the rivers.
5. Adopting remedial measures in the particular river stretch where the problem is acute;
6. Adopting appropriate technology for removal of pollution from lakes and reservoirs
7. Declaring particular site/location as water heritage site and adoption by different organizations / departments for maintaining the same to the desired standard.

On account of continuous discharge of industrial effluents in water bodies like rivers, canals, lakes, ponds etc and contamination of ground water aquifers with polluted waters, these water bodies at places have become polluted to an enormous extent and apparently huge financial resources are needed for decontaminating them. This suggests for taking stringent measures like imposition of huge penalty for abusing such water bodies, cancellation of license or permission for operation of water polluting industrial units. Pollution Control Boards at Central and State levels may be provided legal powers through legislation to deal with such delinquent agencies and industrial units. Sensitizing general public and involvement of non-governmental organizations with requisite experience and interest in implementation of legislation for control of pollution of water bodies may also prove useful and effective. Media has also a very vital role to enact by way of highlighting lapses on the part of individuals and industrial units.

Traditionally, in India, rivers are revered as Goddess. With time, such a feeling has started diluting. People, particularly young generation, may be inculcated to bestow respect to rivers and other water bodies to strengthen this traditional belief of sacred status of rivers and streams and maintain their aesthetic values through mass awareness.

#### **1.1.6 Ground Water Protection**

Ground water resources are getting polluted at an alarming pace due to lack of proper wastewater and sewerage disposal system in urban areas. The application of excessive fertilizers in agriculture sector and disposal of hazardous effluents from the industries are putting great strain on availability of fresh water. The action points to safeguard the water bodies may be as follows:-

1. Use of organic fertilizers should be encouraged to protect ground water from pollution due to excessive use of chemical fertilizers. Ground water vulnerable zones may be identified by preparing vulnerability maps for physical, chemical and biological contaminants for the whole country.
2. Notification on banning industries, landfills and disposal sites of industrial effluents and sewerage, which are hazardous to ground water aquifer systems.

3. Devising ground water solute transport model for contaminants plume migration studies.
4. Research and Development studies for corrective action techniques on polluted aquifers.

### **1.1.7 Recent Attempts for Water Conservation**

- (a) The Madhya Pradesh Government implemented watershed development under Rajiv Gandhi Watershed Mission. In the initial phase beginning with 1994, the objective of the programme was to arrest degradation of resources that were critical to peoples' livelihood. The programme evolved over a period of time and culminated in the year 2001 as "*Pani Roko Abhiyan*". It was a peoples' movement, which was backed by financial commitment and technical support of the Government. The resources available from the Government for drought relief were placed at the disposal of the community, which took up programmes for water harvesting and water conservation in a decentralized manner. The programme was so successful that 14 districts, which were not covered under the drought relief programme in 2001, were also enabled through the banking channels to take up "*Pani Roko Abhiyan*".
- (b) PRADAN, a NGO has adopted this strategy in Jharkhand. Under the Indo-German Bilateral Watershed Project, it seeks to promote livelihood improvement through water harvesting. It is an innovative and simple technique of collecting rainwater in a two-meter deep pit in 5 per cent of the total area of the plot. PRADAN provided assistance and guidance to the villagers for construction of farm tanks. The farmers have been able to harvest two crops from the same land due to the availability of water in the field tanks. It would appear that harvesting of water in every plot could be a possible option for rainwater conservation. This, however, ignores the close link between stabilization of water channels, even in the plain areas. This problem would be more acute in areas with higher slopes as without treating the upper reaches the soil erosion would continue to be rampant and would require de-silting of ponds every second or third year.
- (c) The Government of Gujarat has adopted rainfall harvesting technique by constructing small check dams in water deficit areas. Farmers are also coming forward to adopt this methodology. Other states may undertake similar water conservation measures.

## **2.0 ACTION POINTS FOR WATER CONSERVATION**

An important component of water conservation involves minimizing water losses, prevention of water wastage and increasing efficiency in water use. "Resource saved is resource created" should be kept uppermost in mind. The action points towards water conservation in different sectors of water use are listed below:

### **2.1 Irrigation Sector**

Important action points towards water conservation in the irrigation sector are as follows:

1. Performance improvement of irrigation system and water utilization;
2. Proper and timely system maintenance;
3. Rehabilitation and restoration of damaged /and silted canal systems to enable them to carry designed discharge;
4. Selective lining of canal and distribution systems, on techno-economic consideration, to reduce seepage losses;
5. Restoration / provision of appropriate control structures in the canal system with efficient and reliable mechanism;
6. Conjunctive use of surface and ground water to be resorted to, specially in the areas where there is threat to water logging;
7. Adopting drip and sprinkler systems of irrigation for crops, where such systems are suitable;
8. Adopting low cost innovative water saving technology;
9. Renovation and modernization of existing irrigation systems;
10. Preparation of a realistic and scientific system operation plan keeping in view the availability of water and crop water requirements;
11. Execution of operation plan with reliable and adequate water measuring structures.
12. Revision of cropping pattern in the event of change in water availability;
13. Utilisation of return flow of irrigation water through appropriate planning;
14. Imparting trainings to farmers about consequences of using excess water for irrigation;
15. Rationalization of water rate to make the system self-sustainable;
16. Formation of Water Users Associations and transfer of management to them;
17. Promoting multiple use of water;
18. Introducing night irrigation practice to minimize evaporation loss;
19. In arid regions crops having longer root such as linseed, berseem, lucerne guar, gini grass, etc may be grown as they can sustain in dry hot weather;
20. Assuring timely and optimum irrigation for minimizing water loss and water-logging;
21. Introducing rotational cropping pattern for balancing fertility of soil and natural control of pests;
22. Modern effective and reliable communication systems may be installed at all strategic locations in the irrigation command and mobile communication systems may also be provided to personnel involved with running and maintenance of systems. Such an arrangement will help in quick transmission of messages and this in turn will help in great deal in effecting saving of water by way of taking timely action in plugging canal breaches, undertaking repair of systems and also in canal operation particularly when water supply is needed to be stopped due to sudden adequate rainfall in the particular areas of the command.
23. With a view to control over irrigation to the fields on account of un-gated water delivery systems, all important outlets should be

equipped with flow control mechanism to optimize irrigation water supply.

24. As far as possible with a view to make best use of soil nutrients and water holding capacity of soils, mixed cropping such as cotton with groundnut, sugarcane with black gram or green gram or soyabean may be practised.
25. It has been experienced that with scientific use of mulching in irrigated agriculture, moisture retention capacity of soil can be increased to the extent of 50 per cent and this in turn may increase yield up to 75 per cent.

## **2.2 Domestic & Municipal Sector**

Important action points for water conservation in domestic and municipal sector are as under:-

1. Action towards reduction of losses in conveyance;
2. Management of supply through proper meter as per rational demand;
3. Intermittent domestic water supply may be adopted to check its wasteful use.
4. Realization of appropriate water charges so that the system can be sustainable and wastage is reduced;
5. Creation of awareness to make attitudinal changes;
6. Evolving norms for water use for various activities and designing of optimum water supply system accordingly;
7. (a) Modification in design of accessories such as flushing system, tap etc. to reduce water requirement to optimal level;  
(b) Wherever necessary, BIS code may be revised;
8. (a) Possibility for recycling and reuse of water for purposes like gardening, flushing to toilets, etc. may be explored;  
(b) Wastewater of certain categories can be reused for other activities as per feasibility;
9. Optimum quantity of water required for waste disposal to be worked out;
10. In public buildings the taps etc. can be fitted with sensors to reduce water losses;

## **2.3 Industrial Sector**

Important action points for water conservation in industrial sector are given below:-

1. Setting-up of norms for water budgeting;
2. Modernization of industrial process to reduce water requirement;
3. Recycling water with a re-circulating cooling system can greatly reduce water use by using the same water to perform several cooling operations;
4. Three cooling water conservation approaches are evaporative cooling, ozonation and air heat exchange. The ozonation cooling water approach can result in a five-fold reduction in blow down when compared to

traditional chemical treatment and should be considered as an option for increasing water savings in a cooling tower.

5. The use of de-ionized water in reusing can be reduced without affecting production quality by eliminating some plenum flushes, converting from a continuous flow to an intermittent flow system and improving control on the use.
6. The reuse of de-ionized water may also be considered for other uses because it may still be better than supplied municipal water.
7. The wastewater should be considered for use for gardening etc.
8. Proper processing of effluents by industrial units to adhere to the norms for disposal;
9. Rational pricing of industrial water requirement to ensure consciousness / action for adopting water saving technologies;

### **3.0 REGULATORY MECHANISM FOR WATER CONSERVATION**

Groundwater is an unregulated resource in our country with no price tag. The cost of construction of a groundwater abstraction structure is the only investment. Unrestricted withdrawal in many areas has resulted in decline of groundwater levels. Supply side management of water resources is very important for conserving this vital resource for a balanced use. An effective way is through energy pricing restriction on supply and providing incentives to help in conservation of water. Action plan, in this regard, may include the following:-

1. Rationalizing pricing policy of water in urban and rural areas. Industries should be discouraged to exploit ground water with high price slabs.
2. Restriction on new construction of ground water structures in all the over exploited and dark blocks of the country;
3. Metering of all ground water abstraction structures;
4. Controlled supply of electricity and downsizing of pump capacity in rural areas;
5. Regulating the water trading or selling;
6. Providing incentives for adoption of rainwater harvesting;
7. Modification in building bye-laws in urban areas to make it mandatory to adopt rainwater harvesting. Action has been initiated by Delhi, Andhra Pradesh, Gujarat, Haryana, Karnataka, Kerala, Maharashtra, Rajasthan, Tamil Nadu and Uttar Pradesh in this respect. Other States are required to take initiatives in this regard.

### **4.0 MASS AWARENESS**

Water conservation is a key challenge, which requires public participation. Mass awareness on the need for water conservation and providing common tips to effectively participate in this important mission is need of the time. The simple information on typical use of water for domestic purpose and how to save water under this sector, as given below, may help in creating awareness.

### Typical Use of Water

Drinking	4%
Cooking & other kitchen uses	8%
Personal hygienic	29%
Washing clothes	10%
Toilets flushing	39%
House cleaning/gardening etc.	10%

### Saving of Water

What we do	What should be done	Saving of water
Bathing with Shower 100 litre	Bathing with Bucket 18 litre	82 litre
Bathing with running water 40 litre	Bathing with Bucket 18 litre	22 litre
Using old style flush in Latrines 20 litre	Using new style flush 6 litre	14 litre
Shaving with running water 10 litre	Shaving by taking water in mug 1 litre	9 Litre
Brushing teeth with running water 10 litre	Brushing teeth by taking water in mug 1 litre	9 Litre
Washing clothes with running water 116 litre	Washing clothes with bucket 36 litre	80 litre
Washing Car with running water 100 litre	Washing car with wet cloth 18 litre	82 litre
Washing floor with running water (15'x 10') 50 litre	Washing floor with wet cloth 10 litre	40 litre (per 150 sq.ft. area)
Washing hands with running tap 10 litre.	Washing hands with mug 0.5 litre	9.5 litre

Electronic and print media, posters, stickers, handbills, etc may be used liberally to inculcate sense of responsibility and belongingness for precious natural resource water among various sections of society. Small documentary films, in regional languages, on importance of water and techniques to be adopted for water saving and water conservation may be telecast periodically from regional television channels to create awareness among countrymen particularly people living in rural areas.

#### 4.1 Tips for Conserving Water for Domestic and Municipal Use

- Timely Detection and repair of all leaks;
- Turning off water tap while brushing teeth;
- Use of mug rather than running water for shaving;
- Avoiding / minimising use of shower/bath tub in bathroom;
- Turning off faucets while soaping and rinsing clothes;
- Avoiding use of extra detergent in washing clothes;
- Using automatic washing machine only when it is fully loaded;
- Avoiding use of running water while hand-washing;
- Avoiding use of running water for releasing ice tray ahead of time from freezer;
- Using smaller drinking glasses to avoid wastage;
- Using over flow stop valve in the overhead tanks to check over flow of water;
- Turning off the main valve of water while going outdoor;
- Avoiding use of hose for washing floors; Use of broom may be preferred;
- Minimizing water used in cooling equipment by following manufacturer's recommendations;
- Watering of lawn or garden during the coolest part of the day (early morning or late evening hours) when temperature and wind speed are the lowest. This reduces losses from evaporation.
- Avoiding use of excess fertilizers for lawns in view of the fact that application of fertilizer increases the requirement of water in addition to polluting the groundwater.
- Planting of native and/or drought tolerant grasses, ground covers, shrubs and trees. Once established, they do not need to be watered as frequently and they usually survive a dry period without much watering.
- Grouping of plants based on water needs while planting them;
- Turning off water tap a little before watering time so as to use full water available in hose;
- Avoiding over watering of lawns. A good rain eliminates the need for watering for more than a week.
- Setting sprinklers to water the lawn or garden only, not the street or sidewalk;
- Avoiding installation or use of ornamental water features unless they recycle the water and avoiding running them during drought or hot weather;
- Installation of high-pressure, low-volume nozzles on spray washers;
- Replacement of high-volume hoses with high-pressure, low-volume cleaning systems;
- Equipping spring loaded shutoff nozzles on hoses;
- Installation of float-controlled valve on the make-up line, closing filling line during operation, provision of surge tanks for each system to avoid overflow;
- Adjusting flow in sprays and other lines to meet minimum requirements;

- Washing vehicles less often, or using commercial car wash that recycles water;

In case of big establishments like hotels, large offices and industrial complexes, community centers, etc. dual piped water supply may be insisted upon. Under such an arrangement one supply may carry fresh water for drinking, bathing and other human consumptions whereas recycled supply from second line may be utilized for flushing out human solid wastes. This may be made mandatory.

Similarly, water harvesting through storming of water runoff including rainwater harvesting in all new building on plots of 100 sq. m and above may be made mandatory.

#### **4.2 Tips for Conserving Water for Industrial Use**

- Using fogging nozzles to cool product;
- Installing in-line strainers on all spray headers; regular inspection of nozzles for clogging;
- Adjusting pump cooling and water flushing to the minimum required level;
- Determining whether discharge from any one operation can be substituted for fresh water supply to another operation;
- Choosing conveying systems that use water efficiently;
- Handling waste materials in a dry mode wherever possible;
- Replacing high-volume hoses with high-pressure, low-volume cleaning systems;
- Replacing worn-out equipments with water-saving models;
- Equipping all hoses with spring loaded shutoff nozzles - it should be ensured that these nozzles are not removed;
- Instructing employees to use hoses sparingly and only when necessary;
- Turning off all flows during shutdowns unless flows are essential for cleanup - using solenoid valves to stop the flow of water when production stops (the valves could be activated by tying them to drive motor controls);
- Adjusting flow in sprays and other lines to meet minimum requirements;
- Sweeping and shoveling may be practiced instead of hosing down the floors;
- Making an inventory of all cleaning equipments, such as hoses in the plant - determining how often equipments are used and whether they are water-efficient;
- Washing cars, truck and bus fleets less often;
- Cleaning driveways, loading docks, parking areas or sidewalks with water may be avoided - using sweepers and vacuums may be considered;

- Avoiding runoff and making sure that sprinklers cover just the lawn or garden, not sidewalks, driveways, or gutters;
- Watering on windy days may be avoided as far as practicable;

It is imperative that users from all sectors of water use, stakeholders including state and central governments, agencies, institutions, organizations, non-governmental organizations, municipalities, village panchayats, public sector undertakings and other such bodies directly or indirectly involved in planning, development and maintenance of water resources projects and providing services to the users, may need to be involved for making integrated and continuous efforts for creating mass awareness towards importance of saving and conservation of water, and duties and responsibilities of individuals as well as of organizations and institutions towards judicious and optimal use of water.

#### **4.3. Water Users' Association (WUA) and Legal Empowerment**

Water Users' Association, though relatively a new concept in the country but is prevalent in some states in irrigation sector. It is considered that involvement of farmers in water management will facilitate equitable and judicious allocation of irrigation waters among farmers of head, middle and tail reaches and improve collection of water charges from users. It is felt that with improvement in collection of water charges, irrigation projects may not languish for maintenance for want of funds and in this way overall efficiency of irrigation systems will improve. This will help saving of water and optimum utilization of water.

Such a concept i.e. involvement of Users in the distribution and management process may also be extended in domestic and industrial sectors of water use. It has been observed that in adverse situation of water supply to domestic sector, when supply is not adequate to meet demand, some residents use water pumps in water supply lines to boost supplies in their dwellings and thereby causing hardship to other residents of the locality. Illegal tapping of water from supply lines or lifting water of canals are also prevalent at places. It has also been observed that inhabitants, in general, are less sensitive to leakage or water loss from the system. Similarly in case of industrial sector, it is not very uncommon to discharge untreated or partially treated industrial effluents in water bodies like rivers, lakes, ponds, canals etc. including ground water aquifers. Water Users Associations in domestic and industrial sectors of water use may address these issues and may help in conservation of water and control pollution of water bodies from industrial pollutants. Water Users Associations may be duly empowered through legislation or promulgation of ordinance to punish errant water users.

**Summary of Recommendations of National Workshop for Water Audit and Water Conservation Organized at New Delhi on 30<sup>th</sup> January 2004**

Water is a precious natural resource. Its limited availability and increasing demand prompted for drafting 'Guidelines for Water Audit and Water Conservation'. These were deliberated upon in a national level workshop organized at New Delhi in January, 2004, jointly by Central Water Commission and Central Ground Water Board. Senior level officers from various States, Central Ministries and NGOs attended the workshop. Recommendations emerged in the seminar are as given below:

**I. Water Audit**

- (i) Water audit is an important management tool for effective conservation of water. Broadly water audit should be conducted categorically in two systems, resource audit or supply side audit and the other one as consumption audit on demand side. All efforts should be made for improvement of not only water use efficiency and distribution system, but also on the efficient development and management of the source of water.
- (ii) It has been strongly advocated that the water audit system needs to be framed and incorporated in every significant water resources project as a routine exercise during operation and maintenance of the project by the project authorities. A separate cell may be constituted for this purpose. This is as per suggestion of Govt. of Maharashtra. They have established a separate Chief Engineer's Office for this purpose.
- (iii) The periodicity of water audit and its report may be determined in advance at the commencement of commissioning the project by the project authority and the concerned Governments and appropriate provision of fund may be made for its implementation. In general, it may be carried out annually.
- (iv) The recommendations in the water audit report for corrective measures of the system may be considered on priority for implementation by the competent authority. All efforts should also be made to provide all technical and financial provisions in a time bound manner.
- (v) The irrigation sector utilizes about 83% of water as a major stakeholder. Due to the thrust on account of rapid urbanization and modernization, the demands for domestic and industrial uses are progressively increasing, thus creating a situation of competing of demands from value added sectors of water use and threatening irrigation sector even in maintaining current level of water use whereas more water is needed for growing more to meet the demand of growing population. A systematic comprehensive water audit will be

- very useful in bringing out the trend of changes on demand and supply scenario which will help in deciding the methodology for improving the efficiency of the system by adopting conjunctive use of surface and ground water, application of modern irrigation techniques including drip and sprinkler irrigation wherever feasible and other improvised agricultural devices in addition to development of wasteland and waterlogged areas.
- (vi) Due to over exploitation of ground water, the water table at vulnerable places like thickly populated urban areas are depleting at very fast rate. Private tube wells are mushrooming without control, to meet the growing demand. Industries should be discouraged to exploit ground water on their own. As far as possible supplies to industries should be from surface water and if ground water supply is considered essential, it should be managed by a Government Agency. There is general apathy towards conjunctive use of ground water and surface water. Specific water audit needs to be conducted on regular basis for realistic assessment of ground realities and initiating remedial measures under the umbrella of holistic approach.
  - (vii) Pollution level of fresh surface water and ground water resources are alarmingly increasing due to excessive use of pesticides and fertilizers in agriculture and discharge of untreated waste by industries and sewage disposal leading to health hazards and scarcity of fresh water. Water audit from this angle needs to be conducted strategically and periodically. The existing laws regarding pollution control need to be strictly observed by not only imposing penalties but also restricting the polluters.
  - (viii) To prevent wastage of water, pricing of water for irrigation, domestic and industrial uses needs to be revised and updated periodically so that subsidy is phased out as quickly as possible and at least operation and maintenance cost is recovered for sustainability of the system. Further, gradually the pricing of water at flat rate system needs to be replaced by actual cost rate by volume. The differential pricing system should also be suitably introduced keeping in view the socio-economic aspects of the people and the region in addition to their life style and ethnic background.
  - (ix) Benchmarking system of various suitable parameters for all sectors of water use may be developed and introduced for optimizing and enhancing the efficiency of the system. It is an effective tool for water audit and measurement of relative performance and suggests ameliorative measures for performance improvement.

- (x) To identify source of water loss due to leakage, the approach of bulk metering system should be installed at various well defined macro and micro systems like various zones, districts, towns, colonies and even large group-consumers to single unit consumers so that water audit can be effectively conducted.

## **II. Water Conservation**

- (i) Water Conservation is prime and challenging concern. Numerous types of water conservation techniques are available in the country. The scientists constantly innovate the new techniques, but there is a gap on the application of the appropriate technologies, which needs to be removed. Due to lack of proper operation and maintenance in irrigation, industry and domestic water distribution system, there is huge loss of water. Hence it is emphasized to improve the O&M system.
- (ii) For developing the water resources, age-old traditional water conservation methods need to be judiciously adopted in conjunction with the latest modern conservation technology. Keeping this in view, rain water harvesting, revival of traditional water storages, check dams and other similar structures need to be adopted. Building byelaws should be suitably modified to introduce mandatory roof top rain water harvesting.
- (iii) In order to conserve precious fresh water, recycling of waste water may be incorporated wherever feasible. Dual water supply system, one for treated wastewater and the other for fresh water may be introduced so that treated waste water can be used for secondary purposes such as toilets flushing, gardening, agriculture and selective industries etc. New urban colonies, big hotels industries and other similar establishments should have mandatory dual water supply systems.
- (iv) Cropping pattern and crops water requirement varies from time to time due to the dynamic socio-economic condition of the people and the region in addition to geo-morphological, climatic and metrological changes. Hence, for effective management, appropriate base line data for water demand under different situations needs to be brought out for optimum crop water management and field activities considering effective rainfall in different physiological stages.
- (v) Night irrigation practice may be introduced to minimize evaporation loss thus conserving irrigation water. Timely and need based irrigation should be done to minimize loss of water. Further, for boosting productivity, rotational cropping pattern may be introduced for balancing fertility of soil and natural pest control.

- (vi) Various water savings devices are being developed under various ongoing R&D Programmes. These devices may be suitably adopted in the system.
- (vii) Strategic mass awareness campaign should be conducted regularly to cover all stakeholders, including service providers and consumers, for water conservation in irrigation, domestic and industrial sectors. Special attention must be given so that the fruits of the campaign must reach the children, housewives and farmers effectively.

**Various proformae as being used by Government of Maharashtra for carrying out Water Audit in Irrigation Sector**

<b>Proforma</b>	<b>Description</b>	<b>Page No.</b>
I	Water Demand	35
II	Water Indent	36
III	Daily Discharge Drawn by Various Sections	37
IV	Discharge Drawn at Various locations of canal	38
V	Water Used and Area Irrigated (Sub-division)	39
VI	Water Used and Area Irrigated (Section)	40
VII	Discharge letout through scouring sluices or escapes (Sub-division)	41
VIII	Discharge letout through scouring sluices or escapes (Section)	42
IX	Rainfall/Evaporation (Sub-division)	43
X	Rainfall/Evaporation (Section)	44
XI	Annual Water Account for Major and Medium Projects	45-46
XII	Annual Water Account for Minor Irrigation Projects	47
XIII	Water Auditing	48-49

**Proforma-I**

**Water Demand**

Name of Project/Canal  
Irrigation Year

Section  
Sub-Division

Name of Section	Area expected to be irrigated			Projected consumption ha/Mcum	Requirement of water for section Mcum	Remarks
	Seasonal ha	Perennial ha	Total ha			
1	2	3	4	5	6	7

Note: The requirement of water shall be calculated from the projected consumption values of ha/Mcum (in Col. 5) or as per the directives issued by the Govt. from time to time.

**Proforma-II**

**Water Indent**

**Section**  
**Sub division:**

Name of Project/Canal  
Irrigation Year

Type of irrigation	Areas expected to be irrigated			Projected consumption ha/Mcum	Requirement of water section Mcum	Remarks
	Seasonal	Perennial	Total			
	ha	ha	ha			
1	2	3	4	5	6	7
<b>A) Flow Irrigation</b>						
1. Direct Outlet						
2. Minors						
3. Distributaries						
4. Others						
Total (A)						
<b>B) Lift Irrigation</b>						
1. Reservoir						
2. Canal						
3. River/Nalla						
4. Well						
Total (B)						
Total (A+B)						

Note: The requirement of water shall be calculated from the projected consumption values of ha/Mcum (in Col. 5) or as per the directives issued by the Govt. from time to time.

**Section Officer**  
----- **Section**

**Proforma-III**

**Daily Discharge Drawn by Various Sections**

Division  
Sub division:

Name of Project/Canal  
Irrigation Year

(Discharge in Cumec)

Date	Discharge drawn at head of sub-division	Discharge drawn by various sections of a sub-division				Utilisation of Water				Remarks
		Sect. 1	Sect. 2	Sect. 3	Sect. 4	For irrigation use	For non irrigation use	Let into tail tank or escape	Total (Col. 7 to 9)	
1	2	3	4	5	6	7	8	9	10	11

Sub-Divisional Engineer  
.....**Sub-Division**

**Proforma-IV**

**Discharge Drawn at Various locations of canal**

Section:

Name of Project/Canal  
Irrigation Year

Division  
Sub-division

Date	Time	Reservoir			Pickup weir		Discharge let out in Right/Left Bank Canal		Discharge at various locations in cumec				For non irrigation use	Tail/feeder tank			Discharge of Channel off-taking from tail/feeder tank
		R.L.	Storage	Discharge released	Gauge	Storage	Gauge	Discharge	Gauge @	Gauge @	Gauge @	Gauge @		Discharge of Tail Canal	Depth	Storage	
		m	Mcum		cumec	m			Mcum	m	Cumec	Cumec					
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18

Note: Separate sheets for Left and Right bank canal to be used.

**Sectional Officer**

**Proforma-V**

**Water Used and Area Irrigated (Sub Division)**

Sub division  
Division

Name of Project/Canal  
Irrigation Year

Area in ha

Name of Section	Type of Irrigation	Water used by Section		Area Irrigated				Area irrigated ha/ Mcum (8/4)	Remarks
		Day cumec	Mcum	Seasonal	Perennial	Others	Total		
1	2	3	4	5	6	7	8	9	10
	<b>A) Flow Irrigation</b>								
	1. Direct Outlet on main canal								
	2. Distributaries/Branch								
	3. Minors								
	4. Others								
	<b>Total (A)</b>								
	<b>B) Lift Irrigation</b>								
	1. Reservoir								
	2. Canal								
	3. River								
	4. Well								
	<b>Total (B)</b>								
	<b>Grand Total (A+B)</b>								

Note: Separate sheet to be used for each section under the Sub-Division.

Sub-Divisional Engineer

.....Sub-Division

**Proforma-VI**

**Water Used and Area Irrigated (Section)**

Section:  
Sub-Division:

Name of Project/Canal  
Irrigation Year

Area in ha

Type of Irrigation	Water used by Section		Area Irrigated				Area irrigated ha/ Mcum (7/3)	Remarks
	Day cumec	Mcum	Seasonal	Perennial	Others	Total		
1	2	3	4	5	6	7	8	9
<b>A) Flow Irrigation</b>								
1. Direct Outlet on main canal								
2. Distributaries/Branch								
3. Minors								
4. Others*								
<b>Total (A)</b>								
<b>B) Lift Irrigation</b>								
1. Reservoir								
2. Canal								
3. River								
4. Well								
<b>Total (B)</b>								
<b>Grand Total (A+B)</b>								

\*Includes irrigation on percolation.

**Section Officer**  
.....Section

**Proforma-VII**

**Discharge letout through scouring sluices or escapes (Sub Division)**

Sub division  
Division

Name of Project/Canal  
Irrigation Year

<b>Item</b>	<b>Section 1</b>	<b>Section 2</b>	<b>Section 3</b>	<b>Section 4</b>	<b>Section 5</b>	<b>Remarks</b>
1	2	3	4	5	6	7
1) Date & time of opening						
2) Date & time of closing						
3) Duration in days						
4) Discharge in cumec						
5) Day cumec let out (3x4)						
6) Quantity in Mcum						
7) Total quantity let out from all sluices/escapes (Mcum)						
8) Total quantity used as obtained from column 4 of proforma III (Mcum)						
9) Percentage of wastage ( $\frac{\text{item 6} \times 100}{\text{item 7}}$ )						

**Sub-Divisional Engineer**  
.....**Sub-Division**

**Proforma-VIII**

**Discharge letout through scouring sluices of escapes (Section)**

Section  
Sub-Division

Name of Project/Canal  
Irrigation Year

Item	Location of scouring sluice or escape			Remarks
	R.D.	R.D.	R.D.	
1	2	3	4	5
1) Date & time of opening				
2) Date & time of closing				
3) Duration in days				
4) Discharge in cumec				
5) Day cumec let out (3x4)				
6) Quantity in Mcum				
7) Total quantity let out from all sluices/escapes (Mcum)				
8) Total quantity used as obtained from column 4 of proforma III (Mcum)				
9) Percentage of wastage ( $\frac{\text{item 6} \times 100}{\text{item 7}}$ )				

**Section Officer**  
.....Section





## Annual Water Account for Major and Medium Projects

Water Year:

Name of Circle:

Name of Division:

--

Project No....

District Taluka Sub-basin No. Name of project Type of Project (Major/Medium)
<b>1. Designed storage</b> a. Gross b. Live c. Carry over
<b>2. Maximum Live Storage observed in the year</b> <b>3. Actual live storage as on attained</b> a. 1 <sup>st</sup> July b. 15 <sup>th</sup> October c. 1 <sup>st</sup> March 4. Water remained unutilized by 30 <sup>th</sup> June 5. Replenishment received in June
6. Reasons for unutilisation
<b>7. Projected Water use in Mcum for .....</b> <b>a. Irrigation</b> 1. Kharif 2. Rabi 3. Hot weather 4. Perennial <b>b. Non Irrigation</b> 1. Industries 2. Domestic <b>c. Evaporation</b>
<b>Total (7a+7b+7c)</b>
8. Lifts 9. Evaporation Losses 10. Leakages through dam
<b>11. Water drawn at canal head for irrigation in Mcum for.....</b> a. Kharif b. Rabi c. Hot weather
<b>Total (11a+11b+11c)</b>

<b>12. Water lifted from reservoir (Mcum)</b>
<b>a. Irrigation</b>
<b>b. Non Irrigation</b>
1. Industries
2. Domestic
<b>Total (12a+12b) in Mcum</b>
13. Water released through escapes
14. Evaporation from reservoir
15. Water lost through leakages from dam
a. Quantity
b. Percentage
<b>16. Total utilisation + Losses (11+12+13+14+15) in Mcum</b>
<b>17. Area Irrigated in ha.</b>
<b>a. By flow irrigation</b>
1. Kharif
2. Rabi
3. Hot weather
<b>Total 17a(1+2+3)</b>
<b>b. By lift irrigation</b>
<b>Total 17(a) + 17(b)</b>
18. Area irrigated on Wells/Rivers/Drains in influence area
19. Water use efficiency (ha/Mcum): $\frac{\text{Col. 17 (a+b)} + \text{Col. 18}}{\text{Col. 16}}$
20. Remarks:

## Annual Water Account for Minor Irrigation Projects

Water Year:	
Name of Circle:	
Name of Division:	
<b>Project No....</b>	
District	
Taluka	
Sub-basin No.	
Name of project	
<b>1. Designed storage in Mcum</b>	
a. Gross	
b. Live	
2. Maximum Live storage attained in the year	
<b>3. Projected water use in Mcum for .....</b>	
a. Kharif	
b. Rabi	
c. Hot weather	
d. Non Irrigation	
<b>Total (3a+3b+3c+3d)</b>	
<b>4. Water drawn at canal head for irrigation in Mcum for .....</b>	
a. Kharif	
b. Rabi	
c. Hot weather	
<b>Total (4a+4b+4c)</b>	
5. Lifts	
6. Evaporation Losses	
7. Leakages through dam	
<b>8. Total (3+4+5+6+7)</b>	
<b>9. Actual Area Irrigated for.....</b>	
a. Kharif	
b. Rabi	
c. Hot weather	
<b>Total Area Irrigated (9a+9b+9c)</b>	
10. Non irrigation use	
11. Water remained unutilized on 30 <sup>th</sup> June	
12. Water use efficiency (ha/Mcum) – $\left( \frac{\text{Col. 9}}{\text{Col. 8}} \right)$	
13. Remarks	

**Water Auditing****I Records**

1. Project wise/Village wise/Outlet wise GCA/CCA/ICA Register
2. Water Application Register
3. Month wise Water Use
4. Gauge Register
5. Register of Note Books
6. Panchnama Register
7. Register of Complaints
8. Plantation Register
9. Register of Non-irrigation use

**II Water use**

1. Reasons for difference, if any, in water demand and use
2. Method of measuring the quantity of water

**III Measurement of crop area**

1. Whether Programme of Crop Measurement is approved by EE
2. Whether date of first watering intimated to the measurer?
3. Whether measurements are checked by the SO, DE and EE
4. Area of unauthorized Irrigation, if any

**IV Assessment & recovery**

1. Season wise assessment of area irrigated
2. Whether area assessed & entries in note books are checked
3. Whether rates are checked by competent authority

**V Water Account**

1. Whether water account is maintained in prescribed proforma
2. Whether water use efficiency (Ha/Mcum) is assessed properly?

**VI Lift Irrigation**

1. Mode of measurement of water
2. Register of sanctions of lifts
3. Whether deposit amount is recovered from all schemes
4. How many schemes could not function in prescribed time limit? What action is taken in this respect
5. Whether all functioning schemes are having their agreements?
6. Whether register of details of lifts is maintained?
7. Whether register of details of lifts on notified rivers/nallas is maintained?

## **VII Conjunctive use of water**

1. Whether register of wells in the jurisdiction of section is maintained?
2. Whether entry of newly dug wells is taken in it?
3. Whether area under well irrigation is recorded?

## **VIII Water Users Associations (WUAs)**

1. Whether the WUAs provide water to non-members?
2. Whether WUAs' accounts are audited timely?
3. Whether year-wise entries of grants are maintained?
4. Whether elections of WUAs are held timely

## **IX Maintenance & Repairs**

1. Whether pre and post monsoon inspections of canal are carried out? Whether any major defect is observed? What corrective measures are suggested?
2. Action taken for maintenance & repairs of canals and all the control structures

## **X Miscellaneous**

1. Details of Public Notices
2. Abstract of water applications
3. Register of rainfall and evaporation
4. Register of losses due to natural calamities
5. Whether Irrigated area is checked by the EE during inspection? and how much?
6. Whether and unauthorized irrigation was observed? What action is taken?
7. Whether diaries (10 days) are submitted by the canal inspectors?
8. Whether office inspection of canal inspectors is done by the section officer?
9. Whether revenue from fruit bearing trees is collected regularly?
10. Whether Notice board is available?
11. Whether copy of Irrigation Act is available in section office?
12. Whether details of standing crops are submitted?
13. Measures being taken for enhancing Government revenue
14. Whether any water logged/salt affected area is observed?
15. Measures adopted for promoting modern methods of irrigation
16. Trainings, Demonstrations, Study tours conducted
17. Whether surprise checks are made for the accounts of Section/Sub Division

**DOMESTIC WATER AUDIT**  
**Assessment of water requirement for residential Units**

Number of persons / user in the residential unit =

Sl. No	Fixtures	Measurement of Water Uses per Residential Unit					
		Rate of Discharge ( litre / min )	Average Duration of Use ( min )	Average Quantity per Use ( litre )	No. of Uses (No.)	Total Daily Use ( litre )	Per Capita Daily Water Use ( litre )
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	Kitchen faucet						
2	Utility faucet-1						
3	Utility faucet-2						
4	Bathroom faucet-1						
5	Bathroom faucet-2						
6	Bathroom faucet-3						
7	Other faucet-1						
8	Other faucet-2						
9	Shower-1						
10	Shower-2						
11	Shower-3						
12	Toilet-1						
13	Toilet-2						
14	Toilet-3						
15	Washing Machine						
16	Dish washer						
17	Others						
<b>TOTAL</b>							

**DOMESTIC AND INDUSTRIAL WATER AUDIT**  
**Assessment of Water Losses in industrial/domestic units**

<b>Month</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>TOTAL</b>
<b>WATER DELIVERED</b>													
1. Total Water Supply to Distribution System													
2. Adjustments to Water Delivery													
3. Net Water Produced													
<b>WATER USED</b>													
4. Metered Water Supplied													
Residential													
Commercial													
Industrial													
Institutional													
Other													
<b>Total</b>													
5. Billed Unmetered Sales													
6. Unbilled Authorized Consumption													
Water Main Lines Flushing													
Sewer/Storm Drain Flushing													
Parks/Playgrounds/Swimming Pools													
Golf Courses													
Cemeteries													
Road Medians													
Schools													
Training/Fire Fighting													
Construction													
Storage Tank													
Sewer Plant Uses													
<b>Total</b>													
7. Apparent Water Losses													
Water Meter Malfunction													
Theft													
Other													
<b>Total</b>													
8. Real Water Losses													
Leaks													
Storage Overflow													
Other													
<b>Total</b>													
9. Net Loss of Unmeasured Water													
10. Percentage of Loss of Unmeasured Water													

**Acknowledgement**

1. Water Resources Department, Govt. of Maharashtra
2. Indian National Committee on Irrigation and Drainage, New Delhi
3. Central Ground Water Authority, New Delhi
4. Ministry of Urban Development & Poverty Alleviation, New Delhi
5. Ministry of Rural Development, Department of Drinking Water Supply, Rajiv Gandhi National Drinking Water Mission, New Delhi
6. Federation of Indian Chambers of Commerce and Industry (FICCI), New Delhi
7. Prof. (Dr) Ashok Sinha, Nature Lover & Environmental Consultant, Ranchi
8. Delhi Jal Board, New Delhi
9. Municipal Corporation of Greater Mumbai, Mumbai
10. Municipal Administration and Water Supply Department, Chennai
11. Narmada Water Resources & Water Supply Department, Gandhinagar
12. Cochin Shipyard Ltd, Cochin