संपादकीय

आयसीआयएस चा प्रथम वर्धापन दिनाचा अंक प्रकाशित करताना खूप आनंद होत आहे. ई-बुलेटीन प्रकाशित करण्याच्या कल्पनेचे सर्वांनीच मनापासून स्वागत केले असून वरमहा हा अंक प्रकाशित होत आहे. आयसीआयएस प्रकल्प अंतिम टप्प्यात आला असून ह्या प्रकल्पाच्या विविध मोड्युल्सची पूर्वचाचणी कोयना संकल्प चित्र मंडळात सुरु करण्यात आली आहे. पी.एम.ओ. (प्रोजेक्ट मॅनेजमेंट ऑफीस) च्या प्रस्तावास शासनाने तत्त्वतः मान्यता दिली असून लवकरच आयसीआयएस प्रकल्पाच्या पुढील अंमलबजावणीसाठी स्वतंत्र यंत्रणा उपलब्ध होणार आहे. संगणक पुरवठा विविध कार्यालयांना लवकरच करण्यात येणार असल्याने त्यासाठीची पूर्वतयारी संबंधित कार्यालयाने त्वरेने करुन घेण्याचे आवाहन करण्यात येत आहे. ई-बुलेटीन वरमहा प्रकाशित करण्यासाठी अनेकांनी सहकार्य करुन आम्हाला प्रोत्साहित केले आहे. त्याबद्दल धन्यवाद !

आयसीआयएस प्रकल्प यशस्वीपणे राबविण्यासाठी आपण सर्वजण संकल्प करुया !

Message from Hon. D.P.Shirke - Secretary (CAD)

I am very happy to know that ICIS e bulletin is completing one year and publishing its First Anniversary in May 2012. The ICIS project has been taken under MWSIP and meant for implementing management information system for our department covering various functional areas. Due to rapid development in Information Technology and tremendous increase in the expectations of online services by Citizens and farmers, our department has been compelled to take a conscious decision of implementation of ICIS. I am glad to know that this work is assigned to Koyna Design circle , Pune and project is under final stage of implementation. During last three years, the domain experts also took an active part in finalizing contents of each module. It is inevitable that post implementation there will be certain modifications in the system and which the developer is expected to implement during the maintenance period. The user level hardware contract is

(Continued to next coloum)

Message from Hon. E.B.Patil -Principal Secretary (WRD)

I am glad to know that ICIS monthly e-bulletin has completed one year and publishing its first anniversary issue on May 2012 .As all of us know that ICIS is one of the prestigious project of WRD, Govt of Maharashtra. The team of KDC, field coordinators and their support team members are working hard from last three years for commissioning of this project. The e bulletin is published in electronic form and circulated amongst all offices and employees of department to create awareness about ICIS. The success of ICIS will largely depend upon acceptance by the employees. I suggest KDC & its team members to address issues like change management plan, business process reengineering, exit management plan & dedicated system administrator setup & team for project management office (PMO) to make ICIS project as an excellent e-gov. project.

Now the project has reached a critical stage of data entry for pilot. I wish the ICIS team all the best for a successful pilot and look forward to support from all the concerned to the ICIS team.

(Continued from previous coloum)

finalized and supply has been also started and contract for networking is under process. KDC is to ensure that each module will be user friendly and necessary timely training will be imparted to the user. The successful implementation of this project will give new face to the department and for this all of us will have to take active role in extending the reach of ICIS and increasing the penetration down the line. I congratulate e- Bulletin team for their innovative idea of e bulletin and wish grand success for ICIS implementation.

◆कृपया जलसंपदा खात्यातील आयसीआयएस च्या कामासाठी प्रत्येक कार्यालयाने आयसीआयएस को-ऑर्डिनेटरची नेमणूक करुन को-ऑर्डिनेटरचे नाव, ई-मेल, मोबाईल क्रमांक व कार्यालयाचा सविस्तर पत्ताई-मेलद्वारे पुढील मेल वरकळवावा.
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कार्यक री संपादक

PMO for WRD E Gov Project ..... continue

The PMO organisational structure is as under.
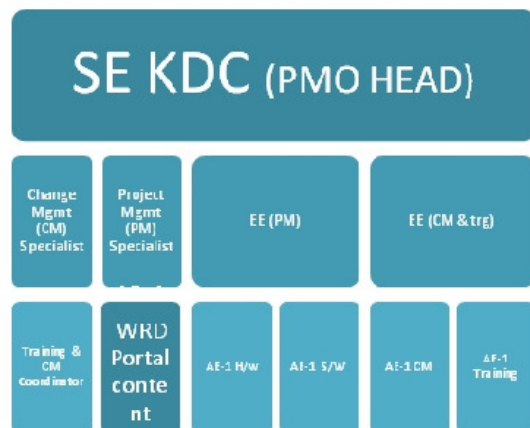
The PMO will be headed by SE KDC. The PMO will be a formal, centralized layer between the field offices and the department HQ. As well as, the PMO staff will act as interface between software developer, hardware vendors as well as project management consultants .PMO will be staffed with dedicated resources and will be supported by experts /consultants at various levels. The some of the main activities of PMO will include:

1. Identification of gaps in current implementation and devise strategies for closing them.
2. Ensuring knowledge transfer from SI to WRD.
3. Monitor and manage the quality and on time delivery / closure of milestones of the project by the SI and other vendors.
4. Integration with other state level and national level e-gov initiatives.
5. Establish and manage a Knowledge Management system
6. Validate Change Management/Capacity building plan prepared by PMC and monitor proper implementation of the same.
7. Assess the required enhancements to the ICIS project and suggest strategies for implementation.
8. Carry out assessments and suggest mid-course corrections based on the assessment.
9. Validate Risk Management Plan prepared by SI and ensure it is kept updated.
10. Validate Exit Management plan prepared by SI and assist WRD in case of SI/vendor exit.

The proposal for PMO setup has been approved by the government and the process for staffing of PMO has been initiated. It is planned to make the PMO operational at Koyna Design Circle, Pune by the end of May 2012.

ICIS: Step towards Future..... continue

communication technology) reaches to each one of you as well as the citizens/farmers. All at the field and district level will be enabled to use this application and thus able to perform their duties effectively.

Success of this project requires co-operation from each one of you in the coming days as the basic skeleton will be ready but the flesh, muscle i.e. data/information needs to be built by you all with our help. The Ultimate knowledge that emerges from feeding and processing of data will ensure WRD progresses to the next level in serving the farmers/citizens of Maharashtra

The project is of special interest to Wipro and me as we feel we have been enabling customers, businesses and governments across the world for using IT to enable their day to day activities but would like to do this for our homeland as well.

I Congratulate the ICIS bulletin team for publishing first anniversary issue & taking initiative for creating awareness amongst the users. This has definitely helped in necessary orientation of the users before actual go live.

ICIS News & appeal

- All WRD offices to convey names of Co-ordinators with e-mail Id's & contact nos. for ICIS.
- Send your updated organisation chart upto sub division level for ICIS data base.
- Be ready with electrification points for installing Pcs
- Change Acceptances Round of 12 modules have been completed successfully at KDC.
- Pre-pilot phase for data entry in all modules will begin from 2nd May at KDC.
- ICIS system has been accessed from WRD computers at KDC.
- Installation of Desktop will start soon.

Be an ICIS e-news author......

We at ICIS e-news letter offer an opportunity to our readers to contribute articles and be a part of a family of ICIS e-news author. In particular, we will appreciate receiving contributions on articles bearing on innovative approach in e-governance, development and use of software in day to day department activities.

PMO for WRD E Gov Project

by Purnima D Desai.

Today e-Governance is an imperative which no department can ignore. The focus of e-Governance and of NeGP in particular is to provide citizen-centric services. Also the State E Gov policy adopted in Sept 2011 emphasizes on citizen centricity of Information Technology projects. The move from "citizen in line" to "citizen online" is to be targeted. Hence there is a need for ICIS to transition from an MIS, which was to facilitate the backend needs of the department, to a full-fledged e-Governance system catering to the needs of its various stakeholders including Farmers, citizens, businesses, employees, other government departments, etc.

With the involvement of numerous vendors at this stage of development of ICIS , a detailed implementation plan and roll-out strategy incorporating all the developments till date needs to be chalked out. The first step in this direction will be to review the gaps in the scope of work of the various vendors.

So far the project has been handled by the staff of KDC in addition to their routine duties and with the help of field coordinators from time to time. Now with the approaching Go- Live , the implementation of this large a project spread out geographically and functionally will require a dedicated team to resolve the issues which arise during rollout. Also for the sustenance of this initiative in future, the capacity of in-house staff has to be built so that they can take over from the vendors and ensure smooth functioning.

Any large project of this nature is bound to generate resistance from various stakeholders. To manage the resistance, to have a smooth project implementation and get full involvement of all stakeholders for the success a good change management plan is necessary. Thus equally important is the proper execution of the change management plan. a

With this background, it is clear that there is an urgent need for a team which can help the department transition to a full-fledged e-Governance project, coordinate between the different vendors, identify the gaps in the scope of work of the vendors and plan to fill the gaps, handle the change management aspect and build capacities of the department to take over the project. Thus it is proposed to set up a Project Management Office (PMO) for assisting in project implementation and monitoring the progress of various aspects related to the ICIS.

ICIS: Step towards Future

BY, Priya Bhadra, Project Director ICIS, Wipro.

Interaction of Citizens/farmers with Irrigation/WRD department for their Water needs is not always pleasant. Citizens/Farmers these days expect speedy service, courteous treatment and a quick disposal of their grievances or applications.

The application of IT to the processes of governments' functioning is to bring Simple, Moral, Accountable, Responsive and Transparent (SMART) governance that works better, costs less and is capable of fulfilling the citizen's need as never before. Hence E-governance will efficiently deliver government services to citizens; will better dissemination government information; will improve efficiency of government and Improve transparency, revenue collection and budgetary controls.

ICIS aims at providing support to WRD by undertaking its back end computerization. ICIS aims at electronic delivery of identified, high volume citizen/farmer centric services as well as the department's internal business function Automation. We at Wipro have been a part of ICIS from its inception and will be with you as you all progress through the use of this for the day to day activities. The journey so far has been a mixed bag of challenges, satisfaction at times, learning from both sides and informative. With the active participation of KDC and other stakeholders from various WRD departments we have progressed to a nearly completion of development of the ICIS application but have a journey ahead of data consolidation, Pilot go live, network connectivity etc which would involve each one of you to make this a successful project. This project would transform WRD from a paper-based department, into a modern institution by providing integrated government services through a single window by digitization of government processes capable of not only speeding up transactions but also transparent functioning with reduction in the procedural and postal delays involved in current system which would help common man getting governed with minimum red tape.

I am proud and privileged to be associated with MWRD for implementing ICIS. We at Wipro are committed to deliver this so that the benefit of ICT (Information and